

The SagePage



...from the **Bar Code Experts** for inventory, asset and warehouse managers

In this issue:

Customer Success Story - Private sector company reports 60% increase in productivity

News from SageData - BassetPro 4.0 has Internet and Security Features, NEW WEBSITE

Expert Advice on Bar Codes - Different types of symbologies

Bizarre Bar Code - The Manure Spreader - Bar Codes over and beyond the call of duty!

Upcoming Events - SageData's 10th Anniversary Bash!

Customer Success Story

The Challenge

A private company in Ottawa has a 10,000 square foot warehouse that controls the inventory of thousands of computers that are upgraded, refurbished, disposed, returned to lessors and stored on a continuous basis.

The Solution

They needed to find a way to receive inventory more quickly and more efficiently while maintaining database integrity and generate statistical reports.

SageData and the company worked together to create a robust, user friendly system that would meet their requirements. In order to successfully meet the requirements it was decided to develop a real-time warehouse management system.

"It's funny, because every time I tell people about how our productivity has increased no one really believes me. Since we have installed the Warehouse Management System I have recorded a 60% increase in productivity," stated the customer.

Benefits

The installation of a Warehouse Management System, which uses bar codes and radio frequency (RF) handheld computers, has significantly increased the accuracy and integrity of their database. With the real-time bar code system there has also been a significant decrease in the time spent receiving and picking orders, which in turn has increased service levels. "Now that we are using bar codes and handheld computers receiving is done in a fraction of the time - receiving has decreased from 15 minutes to 3 minutes," states our customer.

"Our entire warehouse team supports our system", concludes our customer. "It has become the backbone of our day-to-day operations."

SageData News

BassetPro 4.0 has Internet and Security Features

The **NEW BassetPro 4.0** has numerous new features including an SQL Server, Internet Add-on, enhanced Security and Depreciation.

BassetPro 4.0 SQL Server offers a more robust, reliable and secure database for use within larger organizations. The Internet Module provides users remote access to their SQL database of assets to view, add, edit and transfer asset information to and from the mobile handheld computer through an Internet connection using a File Transfer Protocol (FTP).

Other new features:

Report Wizard - can create customized reports with user-specified fields and filters.

Password Protection - prompts the user to enter a password, before performing an audit on the handheld computer.

View Owner Transactions - displays what assets a person has had, when and where the asset was moved.

Maintenance Tracking and Reporting - tracks the repairs done on an asset.

New Website - www.sagedata.com

We have designed the site to be more visitor friendly, better organized and has more detailed information on our software solutions, product screen shots, hardware information, new User Tips and Frequently Asked Questions (FAQ's).

We want to hear from you, so please drop us a line and let us know what you think of our website. **Everyone who provides us with feedback will have their names put into draw for several GIVE AWAYS!** Email: feedback@sage.ca

Expert Advice on Bar Codes

When printing barcodes on small labels, change the symbology type to allow for more room on the label. Some customers find they need to purchase small label sizes to fit on their assets and then find it difficult to fit all of the information on the label when designing it.

If you use code 128 as the symbology for the barcode you will generate more space on the label for other details such as logos or text. Code 128 has a higher density than other barcode symbologies and helps alleviate the crowded look of some smaller size labels.

Advice provided by Client Services Department

Bizarre Bar Code

The Manure Spreader - Bar Codes over and beyond the call of duty!

As part of \$100 million asset inventory carried on across Canada, one of the critical items to inventory at a local research farm was two \$100 manure spreaders. Although this was below the normal limits for assets to be tracked on a research farm, it was vital that they knew where they were and who had them last. Five of us trekked out to the barn in minus fifteen-degree weather to ensure that the bar code labels would have a place on the spreader. Due to the extreme high-quality labels, they have stuck on the manure spreader for the last four years.

Morale of this story: never believe that you have bar coded the most bizarre thing until the next challenge appears. Next issue: the human bar code!

Story provided by SageData Solutions

Please send us your bizarre bar code story at bizarre@sage.ca. The best bizarre bar code story will be published in next month's newsletter!

Upcoming Events

We will be celebrating our 10th anniversary this fall! Stay tuned because we will be announcing the celebration date in October. You don't want to miss it!

About SageData Solutions

SageData Solutions Inc. is one of the world's leaders in software development for bar code, inventory control, asset tracking and warehouse management systems. The company has implemented several hundreds of custom and standard applications for government and private sector organizations. The company currently focuses on the development of cost effective "off-the-shelf" solutions for local and worldwide export markets, closing the gap between desktop systems and mobile workers.

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